Apsis Pro

Sub-Processor Name	Location	Service	Use Cases	Data Categories	Notes
Amazon Web Services (AWS)	APSIS PRO EU: Ireland (AWS eu-west-1) APSIS PRO APAC: Singapore (AWS ap-southeast-1)	Cloud provider	Primary cloud infrastructure. Hosts all application servers, databases, file storage, background processing and observability tooling. All customer data at rest and in transit is stored and processed within AWS in European regions for EU customers, and Singapore for APAC customers.	All application data at rest and in transit	
Google Cloud Provider	USA (Google global infrastructure)	Bot & fraud protection for customer-deployed forms	Protects public-facing forms embedded in customer-deployed web pages from automated abuse and bot submissions. When a visitor interacts with a form (e.g. a contact or lead capture form), reCAPTCHA v3 evaluates the interaction in the background and returns a risk score. High-risk submissions can be blocked before processing.	IP address, browser/device metadata	
Intercom	USA	Support through chat, can be disabled on request	Powers the in-app support chat visible to all TribeCRM end users. When the chat widget is opened, the user identity and account context are shared with Intercom. All support conversations, in-app messages, and product tour interactions are processed through Intercom. Can be disabled per customer on request.	Support issue information, user identity, account context	Can be disabled Transfer mechanism: EU-US Data Privacy Framework
Infobip	Global Europe	SMS sending infrastructure	Allows our clients to be able to send SMS to their customers	Recipient cell number, SMS content	Can be disabled
Fresh Relevance	EU (AWS Sweden)	Website tracking and product recommendations	Allows our clients to add a personalized version of thier product recommendation embeded in the email communications	Behavioural / browsing data, product interaction data	Opt-in