Starter

Sub-Processor Name	Location	Service	Use Cases	Data Categories	Notes
Easyteam	France	Cloud provider	Hosts the CRM application and customer database. All CRM data created by the customer (contacts, accounts, opportunities, documents, interaction history) is stored on Easyteam's sovereign French infrastructure. Required for French public-sector tenders.	All CRM customer data: identity, contact, professional, interaction history, documents	
Intercom	USA	In-app outbound surveys	Powers the in-app surveys we use to collect product feedback from end users of E-deal (e.g. NPS, feature satisfaction). When a survey is shown inside the application, the end user's identifier and survey responses are sent to Intercom. Not used for customer-business data — only for product-feedback signals.	User identity, email address, IP/country	Can be disabled Transfer mechanism: EU-US Data Privacy Framework (primary) + EU SCCs (fallback)